



Newsletter

Issue 9, November 2020

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2020 Customer Survey

As another season comes to an end, we ask that you to take a minute to fill out our customer survey for the 2020 season. We need your feedback to help us maintain excellent customer satisfaction! Please mail or e-mail in with your next payment. Thank you!

1. How long have you used our service?

1 year or less 2-4 years 5-7 years
8+ years

2. How satisfied are you with our service?

Extremely Satisfied Satisfied
Unsatisfied

3. Will you continue using our services next season?

Definitely Maybe No
I haven't thought about it yet

4. Do you think our staff is friendly/helpful?

Always Sometimes Never

5. Would you recommend us to friends/family/neighbors?

Definitely Maybe No

Please let us know if there is anything we could do differently: _____

Customer Name: _____

Customer E-mail: _____

November Checklist:

- My irrigation system has been blown out so that the pipes do not freeze during the upcoming cold nights
- I have scheduled my fall clean-up based on my township's leaf pick-up schedule
- I have looked into Quality Landscaping, Inc.'s firewood prices and delivery fees and have already ordered my first firewood delivery!
- I have "Liked" the Facebook page



Time for Fall Clean-ups

A fall clean-up service consists of raking down your lawn, collecting all leaves from your lawn and beds, and placing them at your curb line for township pick-up. If you have signed up for a fall clean-up with your grounds maintenance proposal, you will automatically be put on our schedule. Please call our office if there is a specific week you would like your clean-up done. We will try our best to coordinate your fall clean-up with your township pick-up schedule. Your leaves will be put at your curb line unless you have specified you would like us to haul them away for an additional charge. If you have not signed up for a fall clean-up, please call today to receive pricing and get on our schedule!

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Questions, concerns or ideas for our newsletter?
Contact Kerri at 856-783-8833 x 11 or at
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